

**When it's got to be Right.**



The logo features a purple inverted triangle pointing downwards, with a thin vertical line extending from its apex to the letter 'A' in the text below.

# **RightAnswer\***

A solid yellow circle is positioned directly below the letter 'A' in the text.

A comprehensive document development and management solution that delivers proven value in a user-friendly, online, real-time system.

# Feature-rich system. Cost-conscious bottom line.

RightAnswer\* is a feature-rich, online solution that creates, prints, integrates, reports, archives, tracks, certifies, manages, protects, and retains your documents. But that's not what makes RightAnswer unique. What *does* is its ability to deliver what you need up to 90% faster, reducing your liability exposure by



meeting regulatory compliance deadlines.

Further, it can cut costs by 40% or more

through people and process

efficiencies. No matter

how complex

your cross-functional

organization, RightAnswer

has the power to streamline the

document development and management

process—all with an eye on the bottom line.

# Designed for flexibility. Built for speed.

Until now, finding a document management solution that could easily integrate multiple file formats, and image types was all

but impossible. Enter

RightAnswer: the flexible

solution that can meet all

your document needs. From

Microsoft® Office documents to Quark™

artwork files, from EPS, TIF, or JPEG images to

PDF formats, you can aggregate and leverage

your information all in one place. Many index and

parameter functions are standard, and phrase

and graphics libraries support

efficient document creation and

reduce redundancy. You can

even develop in real-time, with

total content control—down to the

character level. With this kind of efficiency

and control, it's no surprise that RightAnswer can

cut document cycle times by up to 90%



# Goodbye language barriers. Hello global compliance.

**N**eed to create 300 documents in 12 languages

to meet global requirements? Need them routed

through 7 departments on 4 continents

and approved yesterday? With

RightAnswer, it's no problem.

You'll get a comprehensive,

online solution that can help

you develop documents in any commerce

language, no matter where you're located. Plus,

you'll be able to comply with stringent, global

regulatory demands when it comes to content,

format, and quick availability—reducing your

liability exposure. To further reduce risk

and improve security, the system

supports several access levels

assigned by the user's task or

clearance, so you can easily

control document content and usage. In

fact, whenever a document is created or printed,

you'll know who, what, when, where, and how many.



## Robust on the inside. Simple on the outside.

RightAnswer is robust and feature-rich, yet amazingly user friendly. It's also an xSP solution.

Which means you won't have to install, maintain, host, and manage this enterprise software application and infrastructure internally. And you won't have to hire IT professionals to run the system, nor learn the ins and outs of numerous software programs. Instead,



RightAnswer delivers the advantage of multiple application capabilities via the Internet or your

intranet. System "wizards" easily walk you through document setup and development. And when it's time to print, you can do it simply, on demand. You'll work smarter, faster, better—and cut labor, capital, and technology costs in the bargain.

# What can RightAnswer do for me?

If you want to get documents out the door faster at nearly half the cost, manage multiple document types in one place, and streamline EHS&T regulatory compliance activities, then RightAnswer is the right solution for you. Developed by GCRH—experts with inside-your-industry experience—it delivers proven value in a user-friendly, online, real-time system.



Our qualified staff can help you design documents, simplify processes, and meet regulatory requirements. From application sharing to custom modifications, our technical staff will help implement the best solution for you. If it's got to be done quickly and accurately—with an eye on the bottom line—choose the solution that can get it done Right. Now.



[www.RightAnswer.com](http://www.RightAnswer.com)

Corporate: 1-989-835-5000 ext. 17

Toll free (U.S./Canada): 1-877-835-5588 ext. 17