

## OVERVIEW

# A comprehensive document development and management solution.

Until now, finding a commercial, global document management solution that could easily integrate multiple file, format, and image types into one solution was unheard of. Today, most companies rely on multiple, nonintegrated, in-house text and graphics systems for EHS&T

Need to create 300 documents in 12 languages to meet global requirements?  
Need them routed through 7 departments on 4 continents and approved yesterday?  
Rely on the RightAnswer\* solution.

information, document development, and authoring. The resulting cycle time delays, between when changes are typically made and incorporated into final documents, make it difficult to meet regulatory requirements.

That's why we created the RightAnswer\* solution—a feature-rich, real-time, online, xSP system that can cut start-to-finish development cycle times from months to minutes. With the RightAnswer\* solution, you can:

- Lower the cost of document development and various document management processes by 40% or more through people and process efficiencies.
- Reduce your development time by up to 90%, helping you meet regulatory compliance requirements and reduce liability exposure.

- Create, print, integrate, import, report, archive, track, certify, manage, protect, and retain your documents on demand—anywhere, anytime.

- Implement an enterprise-level, certified-document environment—accessible online.

- Increase efficiency by integrating data, files, and documents from multiple sources in one solution to eliminate redundancy and optimize retrieval.

The RightAnswer\* solution is backed by qualified experts that can help you design documents and simplify your processes to meet regulatory and other business requirements. And, from application sharing to customization, our technical staff provides the unique skills and expertise to help you implement the best solution for your needs.

---

*With strong inside-your-industry knowledge and business experience, GCRH uniquely delivers commercially sound and cutting-edge solutions to meet your ever-changing industry needs. From complex back-end database Intranet programs and Internet e-commerce websites, to application designs for labeling, MSDS, inquiry, and records retention systems, GCRH successfully provides "One Great Answer After Another."*

## We speak your language—and everyone else's.

The RightAnswer\* solution facilitates worldwide business needs and international shipping requirements on an enterprise level. Optimized processes and regional formats are built in to meet your diverse geographic needs. In addition, this integrated solution is *available today* to facilitate the authoring and development

Good business decisions require timely access to the right information. We can help. No matter where you are located globally, the RightAnswer\* solution offers 24/7 document and management development support for your business needs—365 days a year.

of documents in any language used in commerce – including Asian and Cyrillic and various versions and dialects.

During the development or import process, users simply assign an “unlimited” number of languages to the document. When authoring virtual documents, the system automatically links and drives translated content directly to your document for you. Author in one. Deliver in many.

And there's more. Subject Matter Experts can designate any potentially needed language for documents as they are developed. Then, general users can choose specific needed languages for Dynamic Printing-On-Demand.

The RightAnswer\* solution also assists you in complying with multiple regulated, global, regional, or country-specific document formats (such as OSHA, ISO, ANSI, N.A., S.A., CAN, and EU). We support everything from controlled and structured international formats to your company-specific layouts. Templates can even be modified easily and quickly on-the-fly via the native application.

Best of all, you can connect to the RightAnswer\* solution from your browser. Now it's simple to develop and manage your documents from no matter where you happen to be, no matter what time of day.

---

*The RightAnswer\* solution supports:*

*Arabic • Bahasa Indonesian • Belarusian • Bengali • Bulgarian • Chechen • Chinese (simplified, traditional) • Dutch • English • Ethiopic (Tigre, Amharic) • Flemish • French • German • Greek • Hebrew • Hindi • Hungarian • Italian • Japanese • Korean • Latin • Lithuanian • Moldavian • Russian • Serbian • Spanish • Thai • And more. For a complete list, visit [www.RightAnswer.com/english/lang\\_list.html](http://www.RightAnswer.com/english/lang_list.html).*